Marketplace Reference Guide



As of April 24, 2023

Overview

Our Marketplace terminal gives users a comprehensive view of all Marketplace accounts, quick trading capabilities, and access to updated market performance. Use this guide to explore different features within the online platform.

The following topics are covered in this guide:

- I. Home Page Overview
- II. How to Fund Your Account
- III. How to Place a Trade
- IV. <u>View Your Holdings</u>
- V. How to Transfer an Account
- VI. Research the Market
- VII. Account Maintenance
- VIII. <u>Manage Your Preferences</u>

Home Page Overview

1. Your Marketplace Accounts

Your Marketplace account(s) will be listed on the right-hand side of the page. Click the account number to access detailed account information.

2. Recent Orders

View your recent account order on the right-hand side of the page. To see all orders, click "View All Orders."

3. Trading

For quick trades, click "Trade."

4. Account History

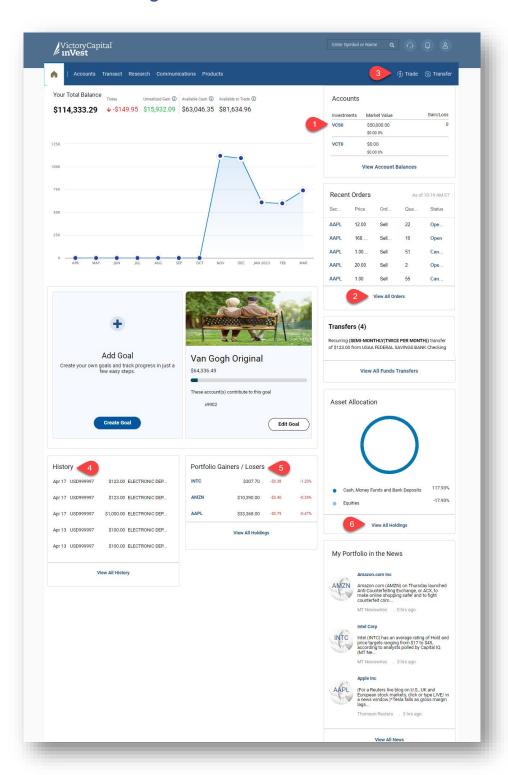
See most recent account transactions on the "Home" screen or select "View All History" to view all historical transactions.

5. Gain/Loss

View portfolio gains and losses by clicking "View All Holdings."

. 6. Asset Allocation

Click "View All Holdings" to view all your account holdings.





How to Fund Your Account

1. Automatic Investment/Withdrawal Plan

Add an automatic investment or withdrawal plan by first selecting an account from which to withdraw. Then, select the account to which you intend to transfer funds, as well as the amount, and frequency.

2. Add a Bank

Select the "From" dropdown and "Add Account." Linking your bank account will require you to provide additional information.

3. Manage Bank Accounts

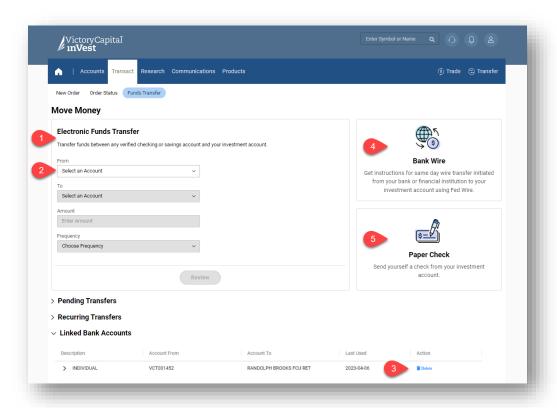
To view bank account details, click the arrow under the description. To remove a bank account, click "Delete" underneath the "Linked Bank Accounts" section.

4. Wire Transfer

Select "Bank Wire" to obtain instructions for a same-day wire transfer.

5. Paper Check

Select "Paper Check" to send yourself a check from your investment account.





How to Place a Trade

1. New Order

Place trades from the "New Order" page. First select the account by clicking the dropdown arrow. Then, choose whether you want to trade Stocks & ETFs or Mutual Funds.

Trading Stocks & ETFs

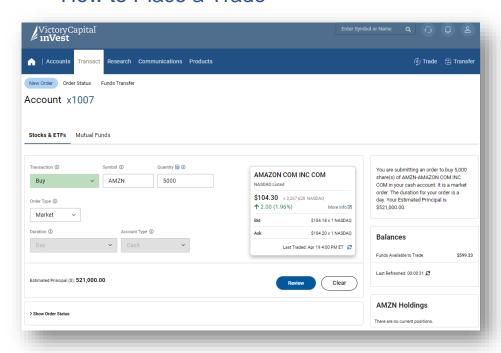
Choose your transaction type, symbol, quantity, order type, duration, and account type. A real-time quote will be provided. Select "Review" prior to submitting the order.

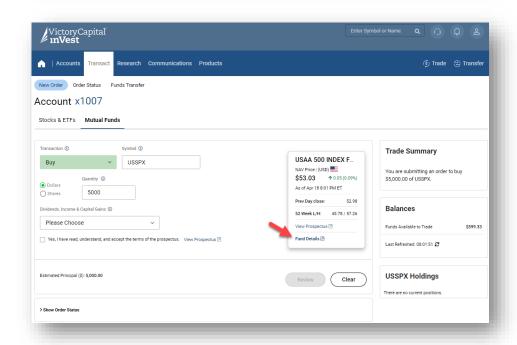
Trading Mutual Funds

Choose your transaction type, symbol, quantity in dollars or shares, dividends, income, and capital gains. Select "Review" prior to submitting the order. To view details about the fund, click "Fund Details."

2.Order Status

View open orders in your account under "Order Status," which is updated within one day as transactions occur. To refine your view, filter by symbol or trade status.







View Your Holdings

1. Account Selection

First, select the account you want to manage by clicking the dropdown arrow next to "All Accounts."

2. Account Holdings

View a summary of your holdings or view all current holdings in your accounts. Select the dropdown arrow next to the security to expand and view position level detail.

3. Dividend Elections

From the "Holdings" page, you may change your dividend election. To change your dividend election:

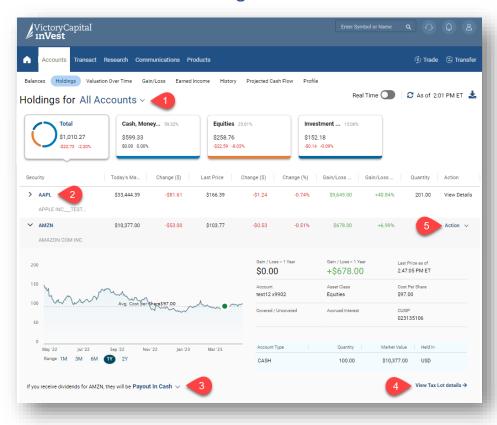
- Select dropdown arrow next to the security you wish to edit.
- Choose "Reinvest Dividends" or "Payout in Cash."
- Save.

4. Tax Lot Details

To view tax lot details for gain/loss information for the selected account, click on "Tax Lot Details."

5. Action

Buy more of a security or sell by clicking the dropdown arrow next to "Action."





Transferring your account to Victory Capital will move your assets from an external account to your account here. To transfer

Login to vcm.com

an account:

- Click on the "Marketplace" tab and select "Transfer Account" at the bottom of your dashboard.
- Choose one of two options to move assets from an external account to your account here.

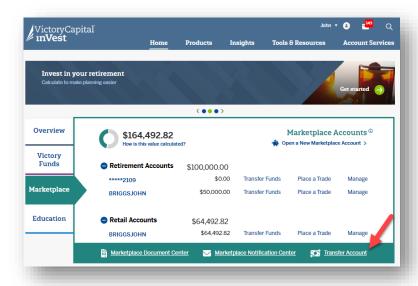
Assisted Transfer

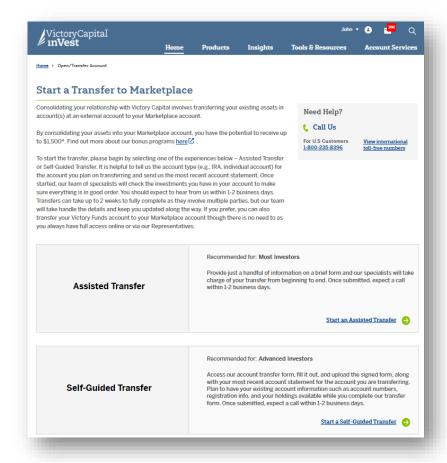
Provide minimal information via an online form and receive a call from one of our U.S-based investment specialists to complete the process.

Self-Guided Transfer

Simply download the transfer form, complete the form, and upload it along with your most recent account statement. Account details for the account you intend to transfer are required to complete the form.

How to Transfer an Account







Research the Market

Markets

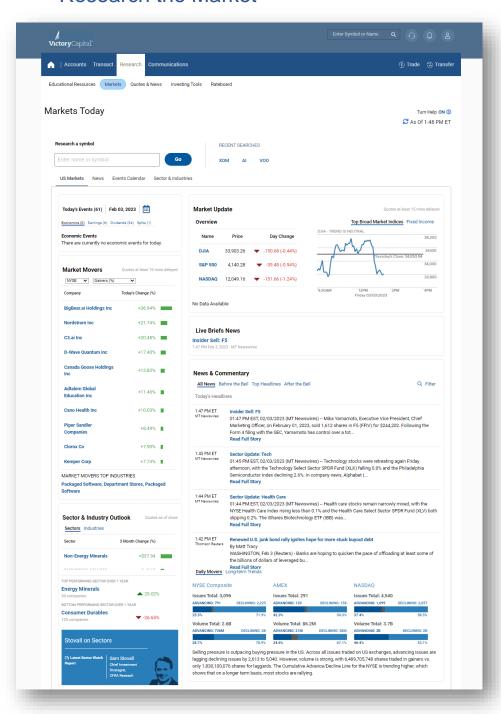
In the "Markets" section, you can view information on a particular stock, today's market-related events, and the status of major market indices. Also, access detailed information about fixed income yields, market movers, sector & industry outlooks, and advancers/decliners. Lastly, get the latest market news & commentary.

Quotes and News

In the "Quotes and News" section, you access to information to help you make informed trading decisions. Enter a stock symbol for detailed information, such as a summary, news, charting, earnings, fundamentals, insiders, and an option chain.

Investing Tools

In the "Investing Tools" section, you can search for stocks, ETFs, and mutual funds using multiple search criteria. Additionally, you can compare investment options through our multi-quote compare tool, set up and view watchlists, and set market alerts to stay updated.





Account Maintenance

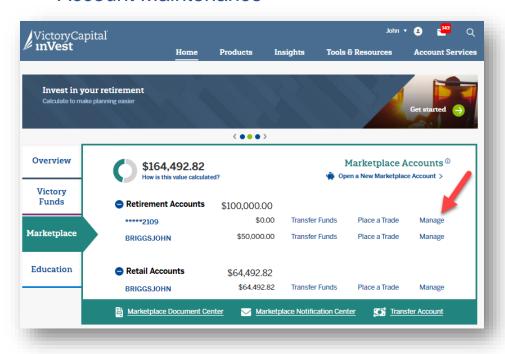
Account Services will be managed in the Marketplace terminal. To manage your account services, login to vcm.com, click the "Marketplace" tab and select "Manage" next to the account you wish to manage.

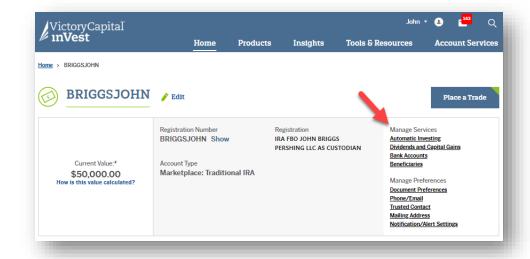
General Investment Account Services:

- Automatic Investing
- Automatic
 Withdrawals
- Dividends and Capital Gains
- Bank Accounts

Individual Retirement Account Services:

- Automatic Investing
- Dividends and Capital Gains
- Bank Accounts
- Beneficiaries







Account Preferences will be managed in the Marketplace terminal. To manage your preferences, login to vcm.com, click the "Marketplace" tab and select

Manage the following preferences on vcm.com:

"Manage" next to the

account you wish to

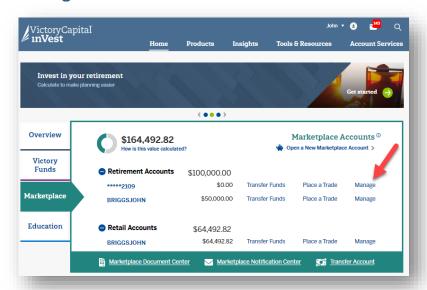
manage.

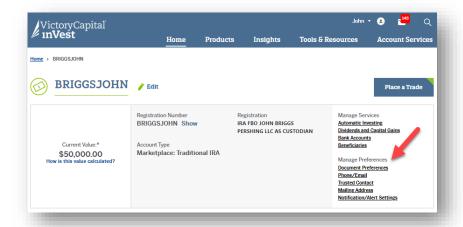
- Document Preferences
- Phone/Email
- Trust Contact
- Mailing Address

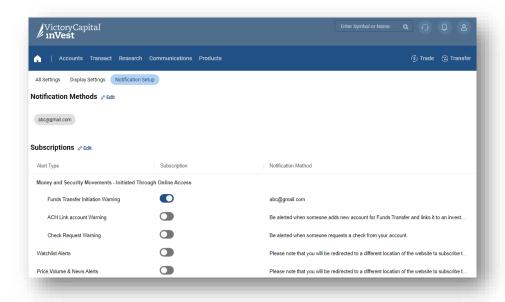
Manage the following preference in your Marketplace terminal:

 Notification/Alert Settings

Manage Your Preferences









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Any transactions or securities shown on the sample screens are for illustrative purposes and are not meant to be viewed as recommendations.

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